

#### PC PROGRAM INSTRUCTIONS

Models: Knight, Knight XL, Knight Wall Mount, Knight Wall Hung and Armor







This manual must only be used by a qualified heating installer / service technician. Read all instructions, including this manual, the Installation and Operation Manuals, and the Service Manuals, before installing. Perform steps in the order given. Failure to comply could result in severe personal injury, death, or substantial property damage.

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#### 1 Installation

#### Program installation

To begin installation of the program, please insert your SMART SYSTEM CD into the CD drive. If you have Autostart enabled, the SMART SYSTEM software screen will load. Once the AutoStart Screen has loaded, click on the "Knight/Armor Software" label as shown below. If Autostart did not open automatically, navigate to your CD drive and double-click on the "Autorun" application. Follow the prompts to create the start menu shortcut and to complete the installation.

If you wish to have the PC program icon on your desktop, click on **START**, **All Programs**, and then **SMART SYSTEM PC**. Right click on **SMART SYSTEM**. Place the cursor over **Send to** >, and then click on **Desktop**. The icon will appear on the Desktop Screen.

#### Accessing the SMART SYSTEM PC Program Instruction Manual (Electronic Version)

Following the steps above, access the Autoload Screen by clicking on the Lochinvar logo shown in the figure below. Once on our website, the latest version of the manuals can be found through the appropriate directory.



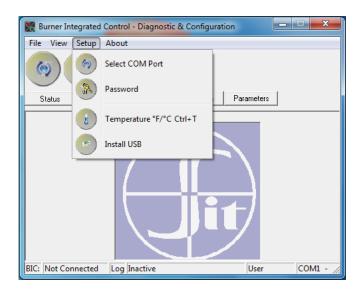


### 1 Installation (continued)

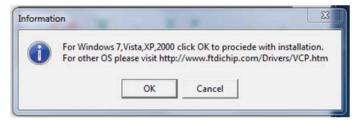
#### **USB** installation

Your PC will communicate with the SMART SYSTEM control through the USB cable included with the kit. This communication will require a specific USB driver. This driver may be installed by starting the SMART SYSTEM PC program. To complete the USB installation, follow the steps below:

1. Click Setup.



2. Click "Install USB" from the drop down menu, and then click "OK" on the following dialog box.

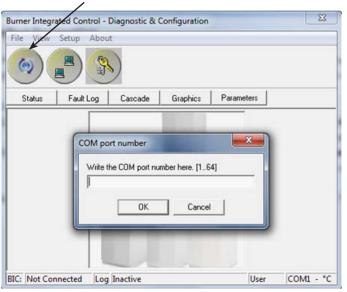


3. A black dialog box will appear while the drive is being installed. Once the USB installation is complete the dialog box will automatically close.

#### Program setup

The PC will assign a ComPort number to your SMART SYSTEM control connection. You will need to know the ComPort number it uses in order to tell the program which one to communicate with:

- 1. Plug the USB cable into the SMART SYSTEM control and your PC.
- 2. Click on the following: **Start, Control Panel, System** icon, **Hardware** tab, and then on the **Device Manager** button. You will see a list of the hardware on your PC.
- Double click on "Ports (Com&LPT)". You will see an entry called "USB Serial Port (COM4)". The ComPort number may be different on your computer, but the device description will be the same. The SMART SYSTEM PC program can communicate through Comports 1 - 64 on all models.
- 4. Double click the desktop shortcut "WinPro\_Installer", and then click the "Select Com" icon. It is located in the upper left-hand corner of the main menu.
- A dialog box will appear prompting the ComPort number.
  Type the ComPort number obtained in Step 3 and the click "OK". "SELECT COM ICON"



This program displays temperature in °F. If you wish to display temperatures in °C, click on the **Setup** menu along the top of the Main Screen window. Move the cursor over and click **Temperature** °F/°C.

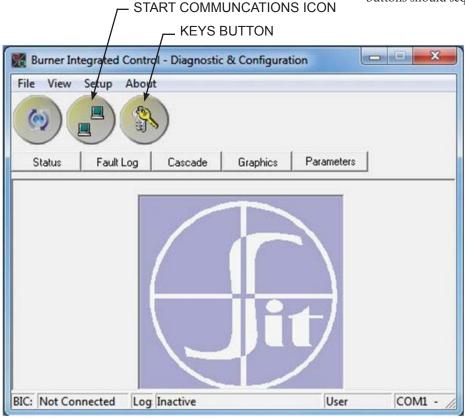
### 1 Installation

#### Starting the program

To start the program, double click on the icon you placed on your desktop.

Figure 1-1\_Main Screen

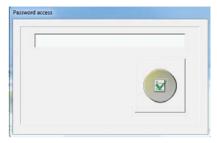
*Note*: On initial Startup the "round" command buttons should sequence from left to right.



Once opened and the appropriate Comport is selected, click on the "Start Communications" icon (using the double computer icon shown in FIG. 1-1) to begin communication. Note that once communication is started, the date and time are carried over from your PC to the SMART SYSTEM control clock.

There are two (2) access levels for this program. The User access level allows only certain settings to be changed. The Installer access level allows more settings to be changed. The program defaults to the User level when started. You will notice that USER appears in the lower right-hand corner of the window (FIG. 1-1). To move to the Installer level, a password must be entered. This password is located on a label on the CD-ROM case. You may enter the password by clicking on the "keys" button in the upper left-hand corner of the window (FIG. 1-1). A window opens in which you can type in the password (see FIG. 1-2).

Figure 1-2 Password Window



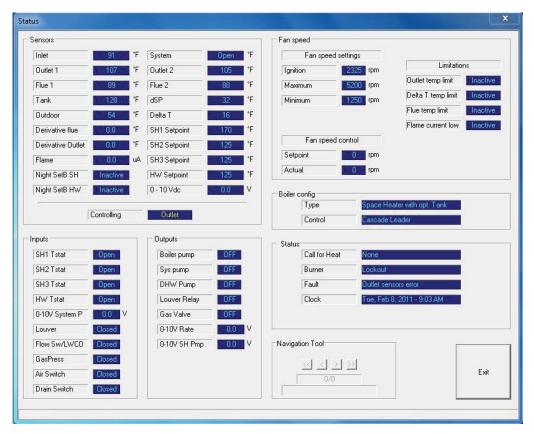
Note that the password is case sensitive and is in all CAPS. Click on the "check" button, or press the Enter key. You will notice that the lower right-hand corner of the window has changed to read Installer.

There are some fields along the bottom of the window (reference FIG. 1-1): The left field shows the status of the communication between the PC and the SMART SYSTEM. This will read "Not Connected" when the program is started. As soon as the program sends or receives data from the SMART SYSTEM, this field will read "Connected". The next field shows the logging status. If the PC program is logging "Active" will be displayed, otherwise, "Inactive" will be shown. The next field indicates the level of access. The right-hand field shows the selected Comport number.



#### 2 SMART SYSTEM Status screen

Figure 2-1\_SMART SYSTEM Status Screen



To monitor the operation of the heater, click on the **Status** tab along the top of the Main Screen window (FIG. 1-1, page 4). The Status Screen will appear (see FIG. 2-1 above).

The **Sensors** section displays the current temperatures seen by the following:

- Inlet
- Outlet 1
- Outlet 2
- System
- Flue 1
- Flue 2 (check / limit)
- Tank
- Outdoor

Relative calculated values such as the Delta T ( $\Delta T$ ) across the heat exchanger and the voltage being applied to the 0 - 10Vdc BMS input are also shown. The controlling sensor is shown at the bottom of the Sensors section. The default controlling sensor is the Outlet sensor. If a System Supply sensor is connected, the control will automatically use it as the controlling sensor.

When programmed to control from the Inlet, the Outlet sensor will be displayed for the first three (3) minutes after the burner lights, and then the Inlet sensor will be displayed.

Below the temperature readings are the Derivative Flue and Derivative Outlet fields. These show how quickly these temperatures are changing. The control will take certain actions based on these values. For instance, if the outlet temperature rises too quickly, the control will force the heater to run at low fire. In the lower right section of the sensor temperature readings are the various setpoints. The SH1, SH2 and SH3 setpoints are for different space heating demands to the SMART SYSTEM. The largest of these demands will act as the system setpoint with system sensor connected. Note that the use of an outdoor temperature sensor (if used) will drive the system according to the outdoor air reset parameters. When the 0 - 10 Vdc input is used, this setpoint will vary with the input voltage if it is used to control the setpoint. The HW setpoint is the setpoint used when a Tank sensor is connected. The dSP setpoint is used to represent the value of the highest controlling setpoint for space heat that is active. The dSP can also represent the setpoint when controlling from the inlet sensor, system, or the outlet temperature setpoint when heating an indirect tank. At the bottom of the Sensors section are Night SetB SH and Night SetB HW, which indicates if they are active or not. Lastly, the Flame current is shown.

### 2 SMART SYSTEM Status screen

Below the Sensors section is the Inputs section (FIG. 2-1, page 5). This section displays the status of each Enable (Loop Thermostat) Input, HW Thermostat, 0 - 10V System Pump Input, Louver Proving Switch (optional), Flow Switch / Low Water Cutoff (optional), Gas Pressure Switch (optional), Air Pressure Switch, and Blocked Drain Switch.

Next to the Inputs section is the Outputs section (FIG. 2-1). This section shows the status of the Boiler (secondary) Pump, System (primary) Pump, DHW pump, Louver Relay, Gas Valve, 0 - 10V Rate Output, and 0 - 10V Boiler (secondary) Pump.

At the top right of the window is the Fan Speed Status information (FIG. 2-1). Included in the Fan Speed Status are Min., Max., and Ignition fan speeds. The target and actual fan speeds are displayed at the bottom of this section. Should the temperature or the flame approach certain limits, the SMART SYSTEM will force the fan speed up or down accordingly to prevent exceeding those limits. When this happens, the box next to the corresponding sensor is shown as "active".

Below the Fan Speed Status is the Boiler Configuration. This indicates the application to which the SMART SYSTEM is programmed to be used (water heater or space heater with optional tank), and the source of control (thermostat, BMS, or Cascade).

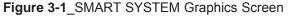
General Status of the boiler is shown below the Boiler Configuration. Included in the General Status is the active call for heat (if any), the burner status, the last fault, and the date and time as stored in the SMART SYSTEM.

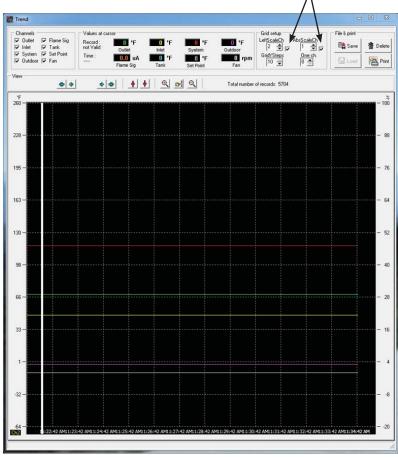
Finally, the Log File navigation tools are shown. These tools are used to navigate a previously stored log file. To learn how to create and load a log file see Section 4, File Menu Screen on page 8 of this manual.

Check box to activate.

# 3 SMART SYSTEM Graphics screen

To access the Graphics Screen, click on the Graphics button along the top of the Main Screen window (FIG. 1-1, page 4).





To observe the changes in various readings while the heater operates, click on the Graphics tab along the top of the Main Screen window (FIG. 1-1 on page 4). The SMART SYSTEM Graphics Screen will then appear (see FIG. 3-1 above).

By default, the Outlet Temperature, Inlet Temperature, System Temperature (if connected), Outdoor Temperature (if connected), Tank Sensor Temperature (if connected), Setpoint, Fan Speed, and Flame Signal (current) are plotted. The current values of these readings are displayed at the top of the window as depicted in FIG. 3-1.

The **Channels** selections in the upper left corner are all selected by default. For specific input readings, de-select undesired fields. Also, these inputs can be viewed individually by selecting a specific Channel (listed below) at the **One Ch.** adjustment in the **Grid Setup**.

0 = Initially all channels; Clears all channel fields when changed to 0

1 = Outlet 5 = Flame Signal 2 = Inlet 6 = Tank 3 = System 7 = Setpoint 4 = Outdoor 8 = Fan Speed

The left and right vertical (Y) scales can be changed by clicking the preferred "magnifying glass" button (+/-), and return to default by clicking the **scale** button in between.

To activate the Left Scale (not default checked) click the box next to the channel selection (FIG. 3-1). Left Scale CH and ABS Scale in Grid Setup adjust the unit of measure to the list below. By default, the Left Scale CH is in degrees Fahrenheit, while the ABS Scale CH (right side) is RPM. These inputs can be adjusted for the appropriate unit of measure for each specific input.

0 = Percent

1-4 = Degrees Fahrenheit

 $5 = \mu A$  (Flame Current)

6 = Degrees Fahrenheit

7 = Voltage

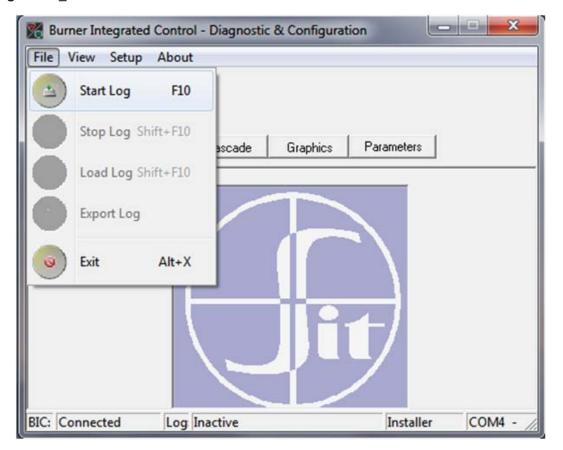
8 = RPM's

To log data, reference Section 4 - Data Logging on page 8 of this manual.

The File and Save section allows you to Save, Delete, Load, and Print the current trend. Clicking the Save button will save the trend displayed on the screen. To load a previously saved trend file, click the Load button (the Load button is only available when the control is not connected to the software) and select the desired .trd file. The Delete button will clear all of the data for the current trend. Once deleted, the data can no longer be saved. Clicking the Print button allows you to print the current view.

# 4 SMART SYSTEM Data logging screen

Figure 4-1 File Menu Screen



By clicking **File** to access the drop down menu (FIG. 4-1), all logging functions are now accessible. Click **Start Log** or **F10** to select a Save As location and File Name for the WinPro log file. If logging for a short period of time, click **Stop Log** or **Shift+F10** when all of the desired data is acquired. This will complete and save the log file.

There are two (2) ways a log file may be reviewed; using the navigation tools or by exporting the log to an Excel file. Follow the steps below to review the log file using the navigation tools:

- After completing a log file, end communication by pressing the **Start Communications** icon (see FIG. 1-1 on page 4).
- Click **File**, then **Load Log** (**Shift+F10**). Select the desired WinPro (.wpro) file from Open directory and click **OPEN**.
- Once the log is loaded, it can be reviewed on the "Status" and "Cascade" screens in intervals (approximately 1.5 second intervals) located in the Navigation Tool Section.

A log file can be exported to an Excel file by clicking **Export Log** and then selecting the desired log file.

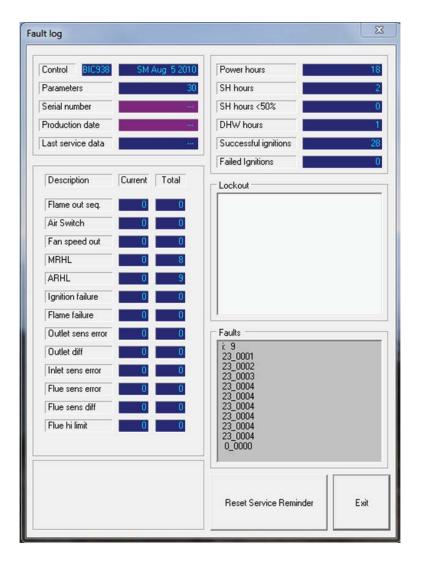
If a long duration of data is needed, simply start the log as done above and allow the SMART SYSTEM PC software to run a desired length of time, while retaining an active connection to the heater. This applies to logging in excess of 1 hour 17 minutes. After this time and at every interval after beginning a log, a new WinPro log file will be created in the same directory with a numeric addition (example file: Knight Log.wpro then Knight Log1.wpro, etc.).

	<u>Time</u>	WinPro file	Excel File
Sample File	1 hr 17 min	846 kb	469 kb



## 5 Fault Log screen

Figure 5-1\_Fault Log Screen



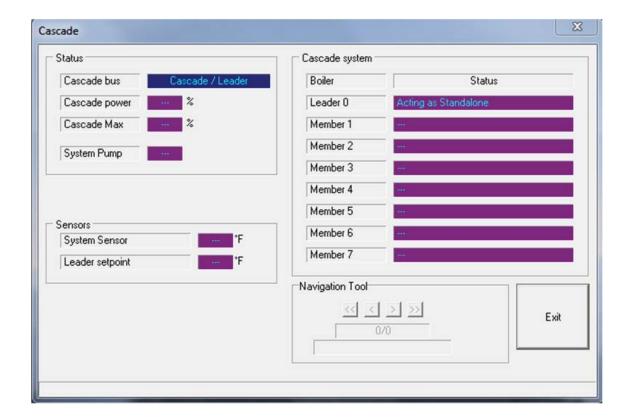
The Fault Log Screen provides historical data about the operation of the SMART SYSTEM. Click on the **Fault Log** tab along the top of the Main Screen window (FIG. 1-1, page 4). A window will appear with the status of numerous counters and lists of the most recent events (FIG. 5-1 above). Included are details of the control board serial number, software version, default parameters, production date, and last service date. The last **10** lockouts are listed (a lockout is an event that causes the burner to shut off). In addition, the number of hours the control has operated in various states is shown, as well as the number of successful and failed ignition attempts.

The total number of occurrences of certain faults are also stored in the control and shown on the left side of the screen. The column on the right shows the total occurrences since the control was built. The column on the left shows the total occurrences since the table was reset. Press the **Reset Service Reminder** button at the bottom of the window to clear the totals in the column on the left. This will also clear the last 10 lockouts. Note that the Lockouts section will not clear without a disconnect and reconnect of the software after the **Reset Service Reminder** is clicked.



### 6 SMART SYSTEM Cascade screen

Figure 6-1\_Cascade Screen



The Cascade Screen provides the status of the Cascade system. The PC must be connected to the Leader (address 0) appliance. Click on the **Cascade** button along the top of the Main Screen window (FIG. 1-1, page 4).

The Cascade System area shows the power demand and the setpoint, the boiler status, and the priority of each heater in the Cascade. If a tank sensor (water heaters) or system supply sensor (boilers) is connected to the Leader heater, the Cascade control will send a fixed setpoint of 185°F (85°C) (boiler default) or a setpoint equal to the tank setpoint +27°F (15°C) (water heaters) and a power (% modulation) command to all the heaters as required to maintain the controlled temperature at the setpoint. On boilers, if a system sensor is not connected (NOT recommended), the Leader will send the space heating setpoint to all of the boilers in the Cascade and each boiler will fire as required to hold their outlet sensors to this setpoint.

The Sensors area displays the system supply or tank sensor temperature, and the space heating or tank setpoint (FIG. 6-1).

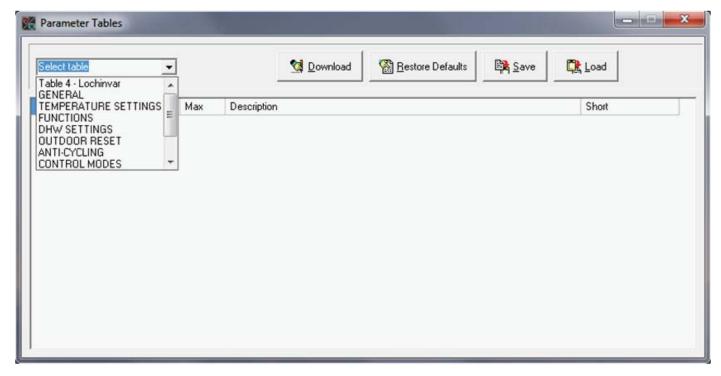
The Status area displays the Cascade power actual output for the Cascade, while Cascade Max represents the total power available. Finally, the System Pump displays the status for that output.

## 7 SMART SYSTEM parameters

By accessing the Parameter Screen, the installer can view all of the SMART SYSTEM parameters. The installer can also change certain specific parameters to fine tune the operation of the heater to the installation.

To access the parameter list, click on the **Parameters** button along the top of the Main Screen window (FIG. 1-1, page 4). The parameters in the SMART SYSTEM will automatically upload to the PC software once opened. The "Table 4-Lochinvar" (see FIG. 8-1, page 13) is the only non-adjustable parameter set, intended for reference of values only.

Figure 7-1 Parameters Drop-Down Menu Screen



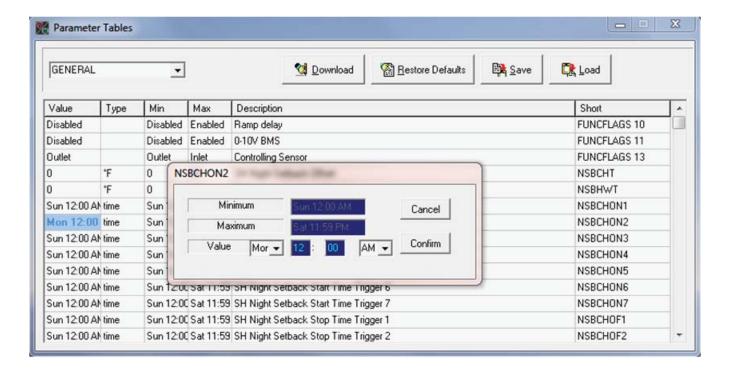
## Adjustable parameters are located in the following tables:

- GENERAL
- TEMPERATURE SETTINGS
- FUNCTIONS
- DHW SETTINGS
- OUTDOOR RESET
- ANTI-CYCLING
- CONTROL MODES
- CIRCULATION PUMPS
- BMS
- SERVICE NOTIFICATIONS

The adjustable parameters listed above are addressed throughout the software as they are on the display of the heater, and are accessed by clicking the down arrow in the upper left of the screen (FIG. 7-1). To make an adjustment to a parameter, first select the appropriate table set from the drop-down menu. Then double-click on any of the cells in the desired value row, type in the new value, and click "Confirm" to accept. Continue until all adjustments are made. Note that all modified values will be highlighted "blue" with a darker blue text until they are transferred to the SMART SYSTEM.

# 7 SMART SYSTEM parameters

Figure 7-2 Parameters Min-Max Adjustment Screen



Once adjustments to the parameters are complete, the values can be sent by pressing the **Download** button in the top section of the screen (FIG. 7-2). This will transfer the new parameters into the SMART SYSTEM. While the programming is taking place the appliance control will force a Post Purge Cycle through the combustion system as a reset function. If a call for heat was enabled, programming will force the system to Post Purge and then automatically restart the Ignition Cycle.

#### Changeable parameters

For the tables of adjustable parameters, each value adjustment will display a "Minimum" and "Maximum" value for the input of this field and will not allow entries beyond this range. For descriptions of each of the adjustable parameters, please reference the appliance's Service Manual.

#### Storing parameters

Once you have customized the parameters for a particular heater, the new settings can be stored on your PC. This will allow you to restore these settings should you have to replace the SMART SYSTEM control, or allow you to load these settings into another heater at a later date.

The settings are stored as a data file. To save a file, click the **Save** button at the top of the screen (FIG. 7-2) to select a SAVE AS location and File Name for the parameter file (.param). Click **Save** to store the file in a desired location.

#### Loading stored parameters from the PC

To retrieve a set of previously stored parameters, click on the **Load** button at the top of the screen (FIG. 7-2). Once the intended parameter file (.param) is selected, click **Open** to load this file into the PC software. The file can now be modified and/or loaded into new controls.

#### Restoring defaults

This program has the capability of restoring factory defaults. To restore defaults, click on the Restore Defaults button (FIG. 7-2). The SMART SYSTEM 938 PC program will then communicate with the control and update the control with the appropriate file. Please note that this process will change all the custom boiler settings to their factory defaults.



Figure 8-1\_Non-adjustable Parameters Screen

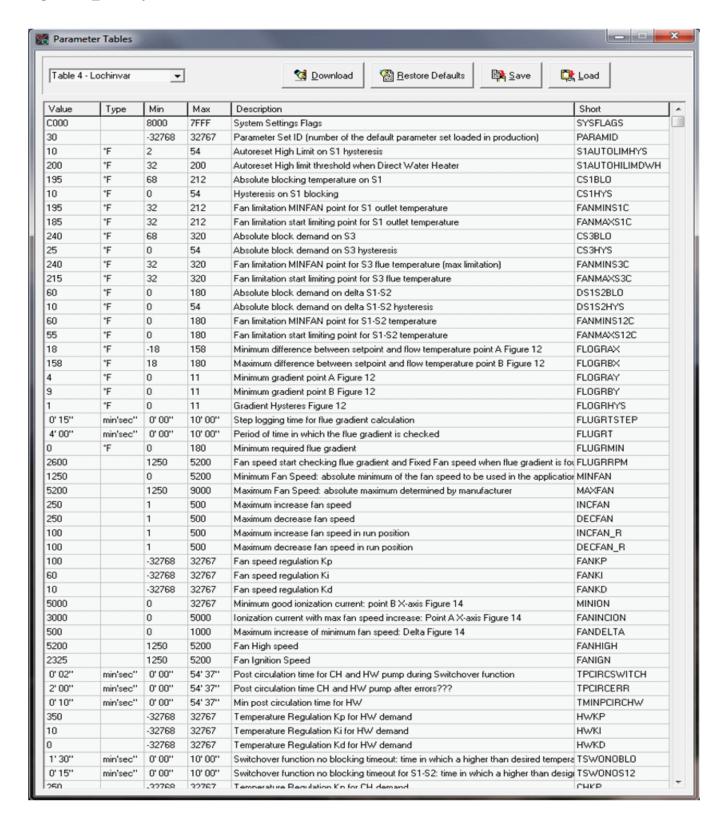
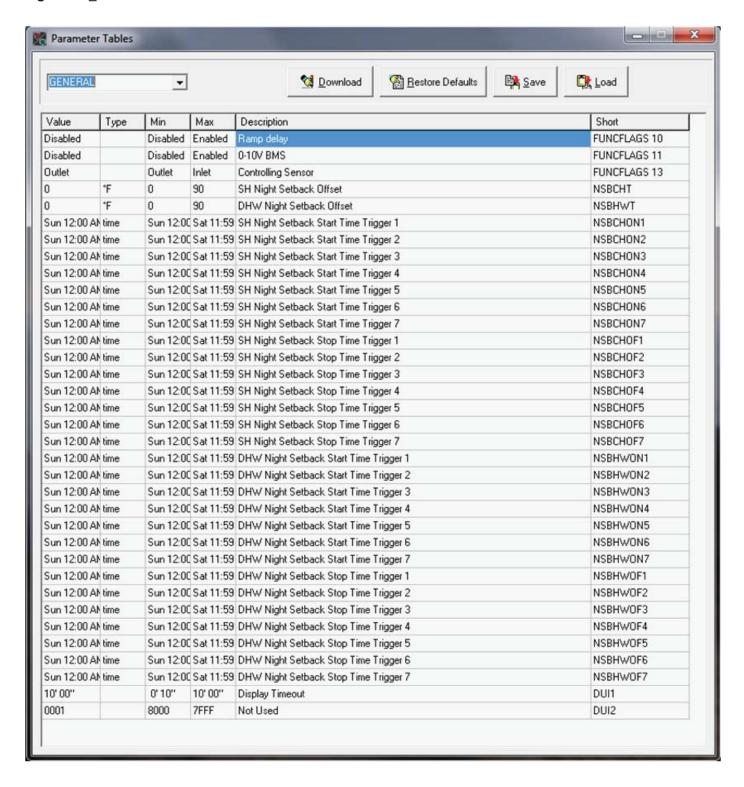




Figure 8-2 General Parameters Screen





# 8 Screenshots - parameter tables (continued)

Figure 8-3 Temperature Settings Parameters Screen

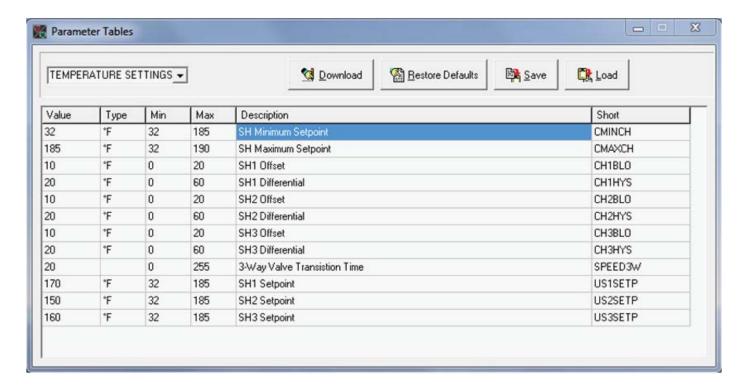


Figure 8-4\_Functions Parameters Screen

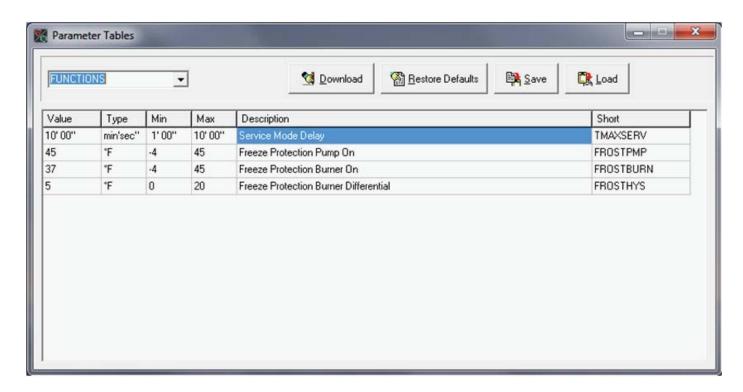


Figure 8-5\_DHW Settings Parameters Screen

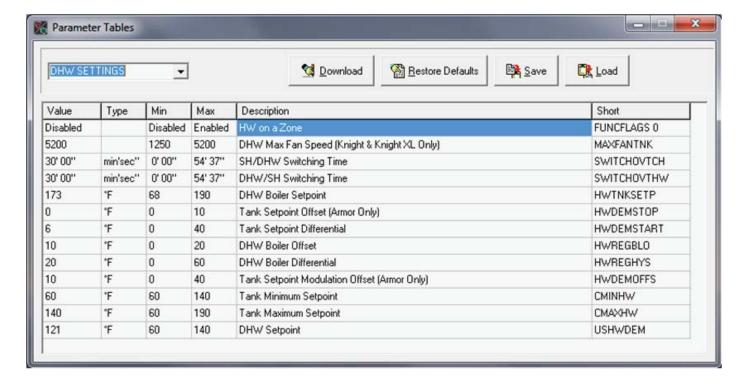
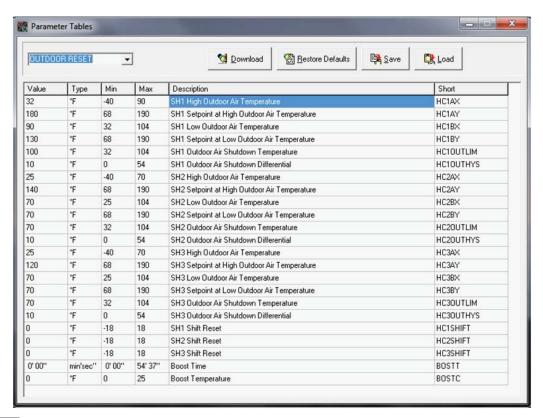


Figure 8-6\_ Outdoor Reset Parameters Screen





## 8 Screenshots - parameter tables (continued)

Figure 8-7\_Anti-Cycling Parameters Screen

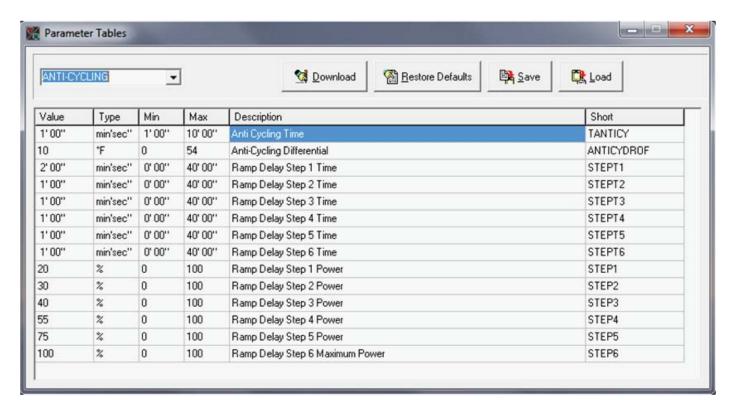


Figure 8-8\_Control Modes Parameters Screen

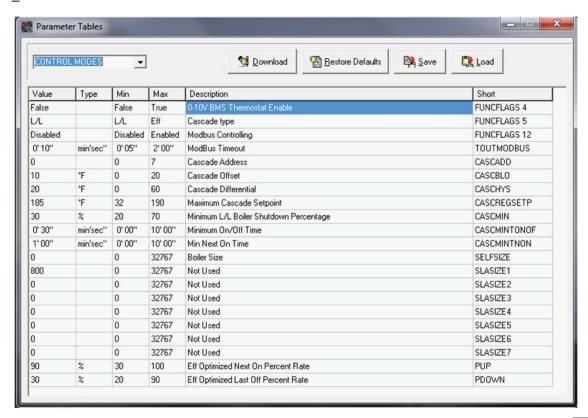




Figure 8-9\_Circulation Pumps Parameters Screen

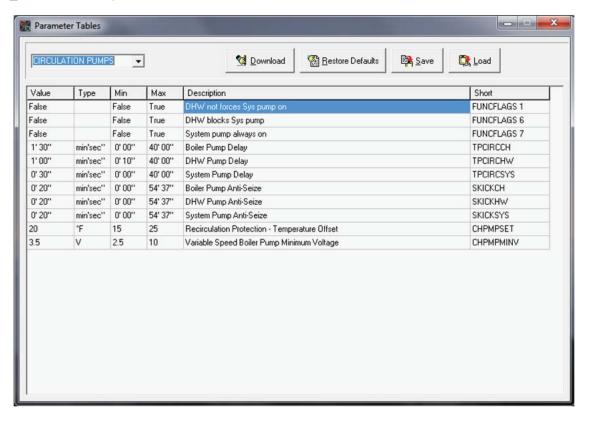
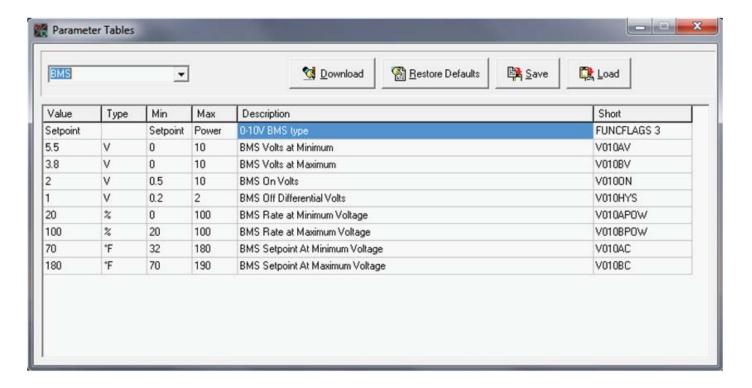


Figure 8-10\_BMS Parameters Screen





# 8 Screenshots - parameter tables (continued)

Figure 8-11\_Service Notification Parameters Screen

