



## Electric SnowMelting Products

# 10-year Limited Warranty

1. Watts Radiant, Inc. warrants its electric snowmelting mats and cables (the Products) to be free from defects in materials and workmanship under normal usage for ten (10) years from the date of manufacture. Thermostats and controls sold by Watts Radiant are warranted, parts and materials, to be free from defects in material and workmanship for one (1) year from the date of purchase. The sole remedy for such defects in thermostats and controls within the warranty period is product replacement. This Limited Warranty is transferable to subsequent owners.
2. In the event any Products are determined by Watts Radiant to be defective in materials or workmanship within the warranty period, Watts Radiant will refund all or part of the manufacturer's published list price for the Products at the time of purchase.
3. In order to make a claim, you must do the following:
  - (a) Provide Watts Radiant with sufficient details relating to the nature of the defect, the manner in which the Products were installed, the history of operation, and any repairs that may have been made.
  - (b) At Watts Radiant's discretion and your expense, ship the Products to Watts Radiant or our local representative or distributor.
  - (c) Provide proof that the Products were installed in accordance with the applicable Products Installation Manuals and any special written design or installation guidelines by Watts Radiant for this project.
  - (d) Provide proof that the Products were installed in accordance with the National Electrical Code (NEC) or the Canadian Electrical Code (CEC), and all applicable local building and electrical codes.
  - (e) Provide a retail sales receipt or proof of purchase.
4. Watts Radiant shall not be responsible for the following:
  - (a) The costs of any labor or materials required to repair or replace any defective Products or controls that are not authorized in writing by us.
  - (b) The costs of any labor or materials required to remove, repair or replace flooring materials.
  - (c) Any freight or delivery costs related to the Products, the controls, or any related flooring or electrical products.
5. Watts Radiant assumes no responsibility under this Limited Warranty for any damage to the Products caused by any trades people, visitors on the job site, or damage caused as a result of post-installation work. This Limited Warranty shall be invalidated by any abuse, misuse, misapplication or improper installation of the Products.
6. DUE TO DIFFERENCES IN WALKWAY, DRIVEWAY OR OUTDOOR GROUND SURFACE INSULATION AND VARIATIONS IN CLIMATE AND CONSTRUCTION PRACTICES, WATTS RADIANT MAKES NO REPRESENTATION THAT SURFACES CONTAINING THE PRODUCTS WILL BE FREE FROM SNOW AND/OR ICE.
7. The staff at Watts Radiant is available to answer any questions regarding the proper installation or application of the Products at this toll-free phone number: 800-276-2419. If you are ever in doubt about the correct installation procedure to follow, or if the Products appear to be damaged, you must call us before proceeding with the installation, or proposed repair.

WATTS RADIANT DISCLAIMS ANY WARRANTY NOT PROVIDED HEREIN, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. WATTS RADIANT FURTHER DISCLAIMS ANY RESPONSIBILITY FOR SPECIAL, INDIRECT, SECONDARY, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THESE PRODUCTS, INCLUDING PERSONAL INJURY, INCONVENIENCE, LOSS OF USE OR LOSS OF INCOME. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE FACE OF THIS DOCUMENT. NO AGENT OR REPRESENTATIVE OF WATTS RADIANT HAS ANY AUTHORITY TO EXTEND OR MODIFY THIS WARRANTY UNLESS SUCH EXTENSION OR MODIFICATION IS MADE IN WRITING BY A CORPORATE OFFICER.

**Effective: January 1, 2009.** This Limited Warranty applies to all Products purchased after this date.

Some states do not allow the exclusion or limitation of incidental or consequential damages and some states do not allow limitations on how long implied warranties may last. Therefore, the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights, which vary from state to state. SO FAR AS IS CONSISTENT WITH APPLICABLE STATE LAW, ANY IMPLIED WARRANTIES THAT MAY NOT BE DISCLAIMED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO TEN YEARS FROM THE DATE OF MANUFACTURE.

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