

# ONIX™

## HEATING & SNOWMELTING WARRANTY

### From Watts Radiant™

1. Watts Radiant warrants its Onix™ energy transfer hose and factory manufactured manifolds and fittings to be free of defects in material and workmanship. Onix hose is warranted for a period of twenty-five years from the date of manufacture. Manifolds and fittings manufactured or distributed by Watts Radiant are warranted for a period of two years from the date of manufacture. All other Onix accessories are warranted for one year after date of installation.
2. Watts Radiant's obligation will be to repair or replace, at its discretion, any material proven to be defective when such material is covered under the following limited warranty.
3. Watts Radiant may, at its discretion, pay the freight to return defective material, pay the freight to send out replacement material, and pay a reasonable pre-approved labor charge to replace defective material.
4. In order to qualify for a labor allowance under the terms of the preceding paragraph, you must contact Watts Radiant in advance and receive a written authorization for this allowance. **Labor and freight expenses not authorized in advance by Watts Radiant's Claim Department will not be compensated.**
5. In the event of a system malfunction or leak caused by defective materials (and not by incorrect installation procedures or damage from handling procedures/jobsite conditions) repair materials and a reasonable labor allowance will be allowed. In the event of a leak occurring in a factory manifold, you may contact Watts Radiant for either a free replacement manifold or any needed parts (freight prepaid). A reasonable labor allowance for any needed repair work may be provided.  
Note: Watts Radiant does not warrant its piping unless Watts Radiant branches and clamps are used in the installation. In the case of field-assembled manifolds, Watts Radiant warrants the quality and serviceability of the individual components sold by Watts Radiant that the contractor incorporates in that manifold, but Watts Radiant cannot warrant the complete manifold assembly. That is the responsibility of the installing contractor.
6. To qualify for the above warranty you must do the following:
  - a. Use good construction techniques to install our materials, as specified in our current design and installation guidelines and technical notes. This must include field pressure testing our materials before they are covered by concrete or otherwise made inaccessible, and make this test data available if a warranty claim is made.
  - b. Install our materials according to any specific instructions that we furnish for your job.
  - c. Install Onix in a system that will not normally operate at temperatures exceeding 180°F.
7. Evidence of tampering, mishandling, neglect, accidental damage, freeze damage, or unauthorized repairs that cause damage to Watts Radiant products will void any warranty coverage for those particular damages, although it will not void warranty coverage for unrelated items. Field repair joints and hose-to-manifold connections are specifically excluded from the terms of this warranty.

WATTS RADIANT DISCLAIMS ANY WARRANTY NOT PROVIDED HEREIN, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. WATTS RADIANT FURTHER DISCLAIMS ANY RESPONSIBILITY FOR SPECIAL, INDIRECT, SECONDARY, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THIS PRODUCT, INCLUDING INCONVENIENCE OR LOSS OF USE. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE FACE OF THIS DOCUMENT. NO AGENT OR REPRESENTATIVE OF WATTS RADIANT HAS ANY AUTHORITY TO EXTEND OR MODIFY THIS WARRANTY.

8. Some states do not allow the exclusion or limitation of incidental or consequential damages, and some states do not allow limitations on how long implied warranties may last. Therefore, the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

Effective: ***April 26, 2010***

This warranty applies to all products purchased after this date.

**WattsRadiant™**  
*Floor Heating & Snow Melting*

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