

# Limited Warranty for Buderus Cast Iron Gas and Oil Boilers 300,000 BTU or Less

Subject to terms and conditions set forth below, Bosch Thermotechnology Corp. (BTC), Londonderry, New Hampshire hereby extends the following limited warranties to the original residential retail purchaser of its Residential Boiler.

## Oil Boilers

BTC warrants to the original residential purchaser for five years the burner provided with its oil boilers in the models G125BE and GB125BE, provided all the maintenance and installation requirements listed below are met.

OEM burners (Riello, Carlin, Beckett) provided with our other boilers are all warranted through the manufacturer of the oil burner. In order to file a claim for warranty on these burners you should contact the manufacturer.

## First Year - Limited Warranty for Residential Boilers

BTC warrants to the original residential retail purchaser of a Buderus Residential Boiler that the Boiler shall remain free from defects in workmanship and materials during proper use at the original installation site of the Boiler for one year from the date of original installation, provided proper and regular maintenance is carried out by a qualified heating contractor and provided, further, that the other conditions of this warranty are satisfied. Provided that this warranty has not otherwise been terminated, voided or reduced, if BTC determines that any part of a qualifying Boiler is defective in workmanship or materials during the first year from the date of its original installation, BTC, at its option, will repair or replace the defective part as it finds necessary in accordance with Buderus' then applicable warranty service procedures.

## Second Year and Beyond - Limited Warranty for Heat Exchangers of Residential Boilers

BTC warrants to the original residential retail purchaser of a Buderus Residential Boiler that the heat exchanger of the Boiler shall remain free of leaks during proper use at the original installation site of the Boiler, provided proper and regular maintenance is carried out by a qualified heating contractor and provided, further, that the other conditions of this warranty are satisfied.

## Second Through Tenth Years

If, during the second through tenth years from the date of original installation of a Residential Boiler, a leak in the heat exchanger of the Boiler should occur, and if, following a warranty claim made during that period, Buderus determines that the leak is the result of a defect in workmanship or materials, this warranty shall apply on the terms and conditions set forth herein, and BTC, at its option, will repair the defective heat exchanger or replace it with the nearest comparable model available from BTC at the time of the replacement.

## Eleventh Year and Beyond

If, during the eleventh year from the date of original installation of a Residential Boiler and thereafter, a leak in the heat exchanger of the Boiler should occur, and if, following a warranty claim made during that period, BTC determines that the leak is the result of a defect in workmanship or materials, this warranty shall apply on the terms and conditions set forth herein, and BTC, upon payment to

it of a proportionate service charge as set forth below, will, at its option, repair the defective heat exchanger or replace it with the nearest comparable model available from BTC at the time of the replacement. The proportionate service charge will be based on the number of years elapsed since the date of original installation of the Boiler and will be equal to a percentage of the current list price of the heat exchanger involved in the warranty claim (or the then nearest comparable Buderus model heat exchanger if the heat exchanger model involved in the warranty claim is no longer available) at the time the warranty claim is made. The service charge for the number of years elapsed is as follows: 11th year- 5%; 12th year- 10%; 13th year- 15%; 14th year-20%; 15th year-25%; 16th year-30%; 17th year-35%; 18th year-40%; 19th year-45%; 20th year- 50%; 21st year-55%; 22nd year -60%; 23 year - 65%; 24th year - 70%; 25th year and beyond - 75%. If the heat exchanger is no longer available because of product obsolescence or redesign, BTC will provide a new residential cast iron water boiler at the then applicable retail price less the last list price of the heat exchanger that was not available.

## General Terms and Conditions

This warranty is subject to the conditions that the Residential Boiler must have been installed, maintained and repaired by a heating contractor whose principal occupation is the sale and installation of plumbing, heating and/or air conditioning equipment and that installation, maintenance and repair were performed in strict compliance with BTC installation and engineering manuals for Residential Boilers. This warranty extends only to the first residential retail purchaser of the Boiler and only while the Boiler is owned by that purchaser and remains at its original installation site in the United States. Change in ownership or relocation of the boiler shall forthwith terminate this warranty without further notice.

## This warranty does not cover:

1. Residential Boilers installed in buildings other than one or two family residential dwellings, unless they are buildings with individual Boilers for each residential dwelling unit.
2. Components or parts that are part of the Residential Boiler system but were not provided by BTC as a part of the Residential Boiler.
3. The workmanship of any installer. BTC disclaims and does not assume any liability of any nature for unsatisfactory performance caused by improper installation, repair or maintenance.
4. Any costs for labor for removal, reinstallation, repair and replacement of the alleged defective component or part, transportation to BTC, if necessary, and any materials necessary to perform the repair or replacement.
5. Any Residential Boiler that is installed where polybutylene pipe without an oxygen barrier is used.
6. Any installation where the Residential Boiler is connected to any under floor radiant heating system that allows oxygen penetration of the system.
7. Any Residential Boiler that has a failure or malfunction resulting from improper or negligent operation, accident, abuse, freezing, misuse, unauthorized alteration or improper repair or maintenance.
8. Any BTC Boiler that is used or operated over its rated capacity

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or with insufficient water, is subjected to flood conditions or is operated with water or fuel additives that cause deposits or corrosion.

9. Damage to the Residential Boiler or any of its original components or parts caused by excessive temperatures or pressures, fuel or gas explosion, electrochemical reaction, water and air impurities, electrical failures, riots, insurrection or acts of God.
10. Any Residential Boiler operated with non approved anti-freeze agents as well as any Boiler installed without a BTC supplied manifold.
11. Any damage or failure resulting from contaminated air, including, but not limited to, sheetrock and/or plasterboard particles, dirt or dust, introduced into the Boiler as well as any damage or failure resulting from hard water scale buildup on the inside of the heat exchanger tubes.

THIS IS A LIMITED WARRANTY AND BTC MAKES NO EXPRESS OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY OTHER WARRANTIES OR REPRESENTATIONS EXCEPT AS EXPLICITLY SET FORTH HEREIN. BTC SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, INJURY OR DAMAGE TO PERSONS OR PROPERTY OR DAMAGES FOR LOSS OF USE, INCONVENIENCE OR LOSS OF TIME.

*Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied*

*warranty lasts, so the above limitations and exclusions may not apply to you.*

If you are the first purchaser at retail, and the current owner, of a Residential Boiler that is still located at the site of its original installation, and you think you are entitled to service under the foregoing warranty, you should notify the heating contractor who installed your boiler and ask that the contractor notify the distributor from whom the contractor purchased the Boiler. If this action is not possible or does not result in warranty service, contact Bosch Thermotechnology Corp., 50 Wentworth Avenue, Londonderry, NH 03053 with details in support of the warranty claim, including a copy of your original invoice or other proof of purchase and original installation date and location. The alleged defective components or parts must be returned to BTC through trade channels in accordance with BTC procedure then in force for handling goods returned for the purpose of inspection to determine cause of failure. If BTC determines that the returned components and/or parts are defective and that this warranty applies, BTC will furnish the repaired or replacement components and/ or parts to an authorized BTC distributor who, in turn, will forward the components and/or parts to the heating contractor who installed your Residential Boiler.

*This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.*

## **Buderus**

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